

Roadmap Insights

Prasit Sengupta

Unrivalled Touchless Invoice Processing

Boost detail matching

- Item numbers on invoices and POs do not match, but we track the supplier's item numbers
- Can you provide us a solution that does not require Medius to import all items?

Neither the item numbers nor the descriptions match

In this world of AI, can you figure out a way to connect the items anyway?

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Use the power of purchase order information

- I love automatic company and supplier identification in Medius, but...
- Can't you also use the data on the Purchase Order?

Extracting line items can be challenging, often leading to manual matching of invoices

Can't you use lines on the Purchase Order to improve data extraction so that invoices don't get stuck in the workflow?

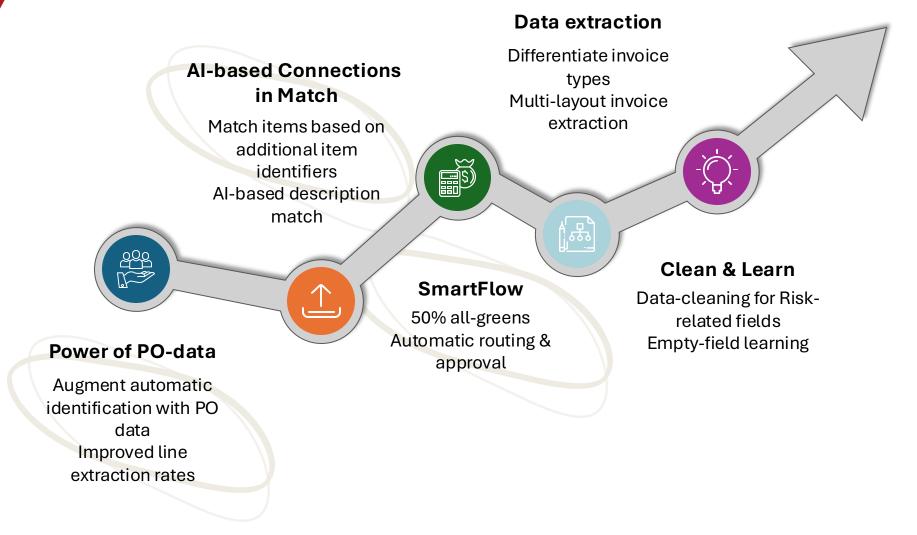
SmartFlow

- We have begun to notice a growing number of all-green coding suggestions...
- Can't you auto-route, and possibly autoapprove so that we don't need to process the invoice?

We utilize accounting templates, but there are still some coding fields that require manual input...

Can't you merge accounting templates with coding suggestions?

From Touchless to Autonomous



Early identification & intervention

Early validation

- We love the validations APA provides, but...
- Can't you perform the same validations when an invoice is being verified?

We receive massive amounts of junk mail in the verification queue...

Why can't I bulk delete documents that I don't want to deal with?

Email tracking

- We often have questions about invoices before we process them in the workflow
- Why don't you provide a way of emailing the invoice from the verification step?

Suppliers complain that they haven't received emails sent from Medius

Doesn't Medius know/track whether the email was delivered or not?

Rejection Management

- We have a lot of invoice rejections...
- Can you provide a standard mechanism to report on the rejections, since some of these might occur more than once on the same invoice/line?

We always communicate rejections manually to our suppliers; this is not great from an auditing POV

With all the AI around us, can't Medius understand the nature of the rejection and keep track of the communication with the supplier?

Control your spend

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Rejection Management

Controlled process to manage rejections and communicate the same to suppliers using reason codes and custom-templates

Email tracking

Ensure that your emails have been delivered to the receiver Send emails from Verification interface

Validate early

Forget "Document Import" – validate when invoice is being Captured

Statement Reconciliation

Save time with automated supplier statement reconciliation that is designed to highlight discrepancies in closing balances and invoices

Approval of Invoicing Plan Item

Control fraud and track unauthorized changes to invoicing plans for Recurring invoices

Address extraction

Extract ship-from/to and other addresses and send them to the ERP



Multi-invoice PDFs

Split the PDF into multiple invoices at the click of a button

Medius APA Copilot

Invoice is in a language I don't recognize – can someone help me translate it?

All documentation is in English – I'd like to get my questions answered in my language

Why have I received this invoice?

Is there anything odd or risky about this invoice?

Who has approved this invoice before me, and who's going to get the invoice after me?

I always get a lot of questions during monthend; why can't people figure things out on their own? I can't figure out if I should approve or reject this invoice – can I get some help, please?

This is not my invoice. Who has previously approved invoices from this vendor so I can send it to the appropriate user?

How can I find out if I approved or rejected any invoices in the past from this vendor? Invoice is not in balance. Any additional charges such as freight on the invoice that was missed during Capture?

This is a huge invoice - can someone summarize it?

Invoice is in a different currency. What's the amount to approve in EUR?

Medius APA Copilot is your personal assistant that provides a <u>conversational</u> <u>interface to answer ALL these</u> questions (and more)!

Copilot transforms your customers' experience and relieves you of mundane but often stressful helpdesk duties

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Non-PO invoice (6)

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| Ask Medius Copilot for instant help with this document. | |
| Who is approving this invoice? | pplier |
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Tingalga DC Brisbane

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TAX INVOICE

| BILL TO | LOCATIONS | INVOICE NUMBER | SRVCE9217 |
|------------------------------|-----------|----------------|------------|
| Transitional Optical Pty Ltd | Brisbane | INVOICE DATE | 05/09/2024 |
| 130 Market Street | | PO NUMBER | N/A |
| Sydney | | TOTAL DUE | \$3,278.00 |
| NSW 2000 | | PAYMENT TERMS | 30 Days |

Services Performed Service Call 2408-0145 Equipment ID

[01/08/2024 9:15:00 AM Myles J. - 0013] Arrived on site early Monday morning with the necessary tools and the pump sourced from Kirby. The air conditioning unit on the first level was leaking, the water seeping through the ceiling and pooling on the floor. The access hatches were already open, revealing the inner workings of the unit. The condensate tray was filled to the brim with water, a clear indication of the issue.

[01/08/2024 10:30:00 AM Myles, J. - 0013] The first task was to remove the excess water from the condensate tray. Using a high-powered vacuum, I began to suction the water, carefully ensuring not to damage any of the surrounding components. The water was murky, filled with dust and debris that had accumulated over time. This was a clear sign that the unit had not been serviced in a while, leading to the current issue

[01/08/2024 11:45:00 AM Myles, J. - 0013] Once the water was removed, I inspected the chilled water valve. It was operating and responding well. However, the moisture sensor in the safety tray was still detecting water, indicating that the valve wasn't closing properly. This was causing the water to overflow and leak through the ceiling.

[01/08/2024 1:00:00 PM Myles, J. - 0013] The solution was to install a pump in the safety tray. This would help to remove any excess water that may pool, preventing any future leaks. The pump from Kirby was perfect for the job, compact yet powerful. I began the installation process as per instructions.

[01/08/2024 2:30:00 PM Myles, J. - 0013] The pump was successfully installed and tested. It was working efficiently, removing the excess water from the safety tray. The moisture sensor was no longer detecting water, indicating that the valve was now closing properly.

[01/08/2024 4:30:00 PM Myles, J. - 0013] The air conditioning unit was now functioning properly, with no signs of any leaks. The pump was a necessary addition, ensuring that any excess water would be removed, preventing any future leaks. I informed the supervisor of the successful repair and maintenance work, leaving an extra pump on site as requested.

[01/08/2024 5:00:00 PM Myles, J. - 0013] This issue was a clear reminder of the importance of regular maintenance and servicing of air conditioning units. Without regular checks, minor issues can escalate into major problems, leading to leaks and potential damage to the property. Regular maintenance can help to identify and fix these issues before they become problematic, ensuring the longevity and efficiency of the unit.

[02/08/2024 11:00:00 AM Kerry, R. - 0009] Checking the water overflow issue on the Stanley north fan coil unit. Reached out to my colleague, Jim M., for assistance. We began looking at the schematic as built, but the copies did not represent the actual wiring. We had to trace the wiring to the micro 3000 wall controller and identify digital input 3.

[02/08/2024 12:15:00 PM Kerry, R. - 0009] We found that the program was not assigned and proceeded to program parameter 19 to the flow sensor. We then simulated and checked the operation of the chill water valve and its function upon detection. The valve operated correctly and shut down properly.

102/08/2024 1:30:00 PM Kerry, R. - 00091 We then checked the location and operation of the dver sensor in the safety tray and checked the continuity on the wiring. We found that the signal was not being received at the controller, therefore not shutting down the chill water valve. This was a wiring issue that would require an additional visit to trace and renew the cabling.

[02/08/2024 2:45:00 PM Kerry, R. - 0009] Despite the wiring issue, we noted that the safety tray was dry and the drain issues had been resolved. We set the stat valve from 3.7 to 2.4 turns as per the design.

[02/08/2024 11:00:00 AM Jim, M. - 0021] Assisting Kerry R. with the water overflow issue. We reopened the stat valve to the correct position like the other units and changed the set point to 23 degrees. We cleaned up the ceiling space, cleaned the water puddles, and reconnected the piping which had fallen down to stop condensation on the pipes

[02/08/2024 2:50:00 PM Jim, M. - 0021] We opened all supply air grills to allow maximum airflow. Everything was in order. We've informed our supervisor.

Detail of Charge

| Item Number / Date | Description | QTY | Unit Price | Line Tota |
|--------------------|---------------------|------|------------|-----------|
| MATERIAL | | | | |
| | Spare parts | 3.00 | \$95.00 | \$285.00 |
| | Consumables | 5.00 | \$30.00 | \$150.00 |
| OTHER (TRAVEL) | | | | |
| | SITE ATTENDANCE FEE | 4.00 | \$70.00 | \$280.00 |

This is a payment claim made under the "Building Construction Industry Act 2004 (Old)" Navaska electrical licence number 72470. This certifies that the Electrical equipment, to the extent it is affected by the electrical work, is electrically sound.

NAVASKA PTY LTD TRADING AS NAVASKA | ACN 137 996 555 | ABN 53 137 996 555 | ARC AU25633

summarise all services provided, in a list

- 1. Found safety tray full of water, tracked insulation, confirmed valve isn't stuck.
- 2. Added pump to safety tray.
- 3. Investigated unit leaking; cleaned and serviced insides.
- 4. Adjusted setpoints and controls, ventilation.
- 5. Inspected wiring, insulation.
- 6. Addressed overflow and water buildup issues.
- Reinstalled insulation.
- 8. Investigated electrical controller issues.
- 9. Checked for schematic accuracy and wiring issues.
- 10. Ensured proper valve and vent functioning.
- 11. Monitored and updated system settings.

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13/09/2024 19:51 Al generated content may be incorrect

I have ordered a new keyboard. This invoice is for computer equipment. Which account should I choose for this?

What is the bankgiro in the invoice?

Are there other invoices associated with this PO?

What is the average monthly invoice amount for this supplier?

How do I bulk approve?

OUR NEW PRODUCT BOARD!

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| Glad to see you back! | What's new Online documentation Privacy policy Benchmarks Roadmap voting | | | | | |
| Notifications | Version 133.2.4 | | | | | |
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| a month ago | Medius was upgraded to R132 | | | | | |
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Thank you.

