



The 'packaging and pricing' information provided below for Medius Subscription Editions became effective January 2021 and will apply for customer contracts with Medius entered into after January 1, 2021 unless otherwise is specifically agreed. For customers whose relationship with Medius is governed by prior versions of our 'packaging and pricing' information and/or other contract terms, please instead consult your applicable contract terms.

Subscription Edition	Professional	Enterprise	Enterprise+
Multi-Entity Management ¹	Up to 5 Entities Included (Extra entities can be purchased)	Up to 25 Entities Included (additional entities can be purchased)	Unlimited Entities
Medius Supplier Portal	\$	Up to 25 Entities Included (Extra entities can be purchased)	Unlimited ²
Medius Analytics	\$	Up to 3 Users Included (Extra users can be purchased)	Up to 10 Users Included (Extra users can be purchased)
QA Environment (post go-live)	✓	✓	✓
Customer support			
Response time (in business hours) (Priority 1; Priority 2; Priority 3)	3;6;12	2;4;8	2;4;8
Online support	✓	✓	✓
Phone support	✓	✓	✓
Named contacts	2	5	10
Extended Business Hours (8 am CET – 8 pm ET)			\$
Excellence Program (Outcome based expert advisory program with focus on process performance optimization and execution management of automation opportunities)	\$	\$	\$

¹ Multi-Entity Management is the ability to integrate Medius to a multi-entity structure in a receiving/sending back-end system. An entity could for example be a legal entity, subsidiary, business division or geo, depending how the receiving/sending back-end system is configured. Entities are not double-counted if Medius is integrated to several back-end systems with the same multi-entity structure.

² Up to 150,000 unique Legal Entity to Supplier Connections

