

The 'packaging and pricing' information provided below for MediusFlow became effective July 1 2019, and will apply for customer contracts with Medius entered into after July 1, 2019 unless otherwise is specifically agreed. For customers whose relationship with Medius is governed by prior versions of our 'packaging and pricing' information and/or other contract terms, please instead consult your applicable contract terms.

Product functionality	Essential	Professional	Enterprise
Capture ¹	✓	✓	✓
Invoice	✓	✓	✓
Match ²	✓	✓	✓
Standard Reporting	✓	✓	✓
Extended Reporting		✓	✓
SOX Reporting	\$	✓	✓
Premium Insights			✓
Active unique suppliers included (Active supplier defined as any supplier sending one or more invoices over 12 months rolling basis)	Up to 500	Up to 2 000	Unlimited
Services			
QA Environment (post go-live)	✓	✓	✓
Customer support			
Response time (in hours) (Critical; Urgent; Inconvenient)	6;12;24	3;6;12	2;4;8
Online support	✓	✓	✓
Phone support	✓	✓	✓
Named contacts	2	3	5
Hyper care (PS team available over phone to solve go live-related issues)	1 week	2 weeks	3 weeks
Service request included (request for information or advice, e.g. user set-up counsel)		1	5
Global support			\$
Adoption training (Functionality review, explanation of modules and Q&A on typical issues)	Up to 1 hour session (on request within 4 weeks after go-live)	Up to 2 hours session (on request within 8 weeks after go-live)	Up to 4 hours session (on request within 8 weeks after go-live)
Customized training (In-depth customer's specific session on use cases and issues, explanation of the functionality of newly added product features, training of new staff)	\$	\$	Experts availability (1 session per year of up to half a day)
Excellence Program (Outcome based expert advisory program with focus on process performance optimization and execution management of automation opportunities)		\$	✓

Add-Ons	Essential	Professional	Enterprise
Procurement	\$	\$	\$
Contract	\$	\$	\$
Document Approval	\$	\$	\$

¹ Unless otherwise specifically agreed, line level capture is only provided if MediusFlow Match is purchased. For MediusFlow Invoice, header-level capture is provided.

² Match functionality is only provided if MediusFlow Match is purchased.